Postal Regulatory Commission Submitted 9/8/2011 11:21:39 AM Filing 10 75544 Accepted 9/8/2010 24

		Better	Just as Good	No Opinion	Worse
	If yes, p	olease explain:			To the services
					-1111
. F	or whices	ch of the following do?	o you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	X	Shopping			
	Ø	Personal needs		TECHNOLOGY STATE OF THE STATE O	No. of Contract Contr
j	X	Banking			
		Employement			
		Social needs			
If	f yes, w	Yes No rould you continue to	ousinesses in the community? The use them if the Post Office is disconsisted in the Post Office is disconsisted in the Post Office in the Post Office is disconsisted in the Post Office in the Post Office is disconsisted in the Post Office in the Post Office is disconsisted in the Post Office in	ontinued?	
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ame: /	[] f yes, w [] MIL	Yes No No rould you continue to Yes No	o use them if the Post Office is disconnected by the second of the Post Office is disc		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Page nbr: 22-025

03/02/2011

MILTON L GREEN 4616 FM 198 W **ENLOE, TX 75441**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page nbr:

Postal Service Customer Questionaire

22-026

Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** b. Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES a. Resetting/using postage meter a. YES Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop b. Assisting senior citizes, persons with disabilities. ect. C. If yes, please explain: YES Using public bulletin board d. Other YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. YES If yes, please explain:

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If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier

route	delivery service compares	to your previous service?	S	,
	Better	Just as Good	No Opinion	Worse
<u>lf</u>	yes, please explain:			
-				
4. For	r which of the following do vices?	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	- (ins		
17	Personal needs	aris		
1	/	aris		
	Employement			
L	Social needs	aris	59	
5. Do	you currently use local bu	sinesses in the community?		
If y	es, would you continue to	use them if the Post Office is disc	ontinued?	
	Yes No			
lame;	Loger 9	Midrith Cl	eineuts	
ddress:	PO BOX 19	Midrith Cl		
elephone	: 903-240	2-628-4		
ate:	2/8/11			
THE TAX TO SEE				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Page nbr:

22-028

03/02/2011

ROGER & MIDRITH CLEMENTS

PO BOX 0015 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Postal Service Customer Questionaire

Page nbr: 22-029

1.	Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:										
	Pos	stal Services	Daily	Weekly	Monthly	Never					
	a.	Buying Stamps		X							
	b.	Mailing Letters	M								
	c.	Mailing Parcels			\boxtimes						
	d.	Pick up Post Office box mail	X								
	e.	Pick up general delivery mail				X					
	f.	Buying money orders	口			X					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation									
	h.	Sending Express Mail				X					
	i.	Buying stamp-collecting material				X					
	Oth	er Postal Services									
	a.	Entering permit mailings	YES	☐ NO							
	a.	Resetting/using postage meter	YES	□ №							
	Nor	npostal Services									
	a.	Picking up government forms (such as tax forms)	YES	☐ NO							
	b.	Using for school bus stop	YES	NO.							
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO							
		If yes, please explain:									
	d.	Using public bulletin board	YES	□ №							
	e.	Other	YES	□ №							
		If yes, please explain:									
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?					
		And Consequences of the co	YES	⊠ ио							
		If yes, please explain:									
						iii sa					

Docket:1362636
Page nbr:
22-030

	Better	Just as Good	П	No Opinion	П	Worse
If yes,	please explain:		1	a 18 ≥*	1	1016 TALITATO
-						
Corne				No control Marco		
service	s?	you leave your community? (C	neck all that app	oly.) Where do you go	to obtain t	hese
	Shopping					
	Personal needs					
	Banking		7.00			
	Employement					
	Social needs					
		5725 - 2 CALIFORN - ROLA - 2486 248	***			-
Do уоц	currently use local bu	usinesses in the community?				
	Yes No	ात गाउँहा व्यवस्थितसम्बद्धाः । व				
If yes. v		use them if the Post Office is di	scontinued?			
, 551 '	Yes No	and a section of the	oporturided !			
20						
ne:	ONNA	King		Annual Company of the		
ress:	O. Box	2 ENIDE	TX ,	75441		
phone:	903) 3	95-4691				
3 :	2-16-i					
F	2-10-1	!	***			
ise add any	additional comments	s on a separate piece of paper a	nd attach it to th	is form. Thank you f	or taking the	e time to
plete this q	uestionnaire.	and the End	La Pu	sat Offi	ee t	o close
7 de	o nut w	and the tw	no a	m Il	ha	me.
Shur	ak out	12 Louis Ch		nO dime	. by	
and the	en the	troil ma	m was		+ 0	would-
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Pu		a a grant &	a har	e Hay	-10	athe
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UNITED STATES
POSTAL SERVICE:

Docket:1362636

Page nbr:

22-031

03/02/2011

DONNA KING

PO BOX 002 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
 meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page nbr:

Postal Service Customer Questionaire

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20	ノー	12	d

Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** a. b. Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. П f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. i. Buying stamp-collecting material Other Postal Services YES Entering permit mailings a. Resetting/using postage meter YES Nonpostal Services Picking up government forms YES a. (such as tax forms) b. Using for school bus stop YES Assisting senior citizes, persons with disabilities. ect. YES C. If yes, please explain: Using public bulletin board YES NO d. Other YES UNO e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? W NO YES If yes, please explain:

Page nbr: 22-033

		Better		Just as Good	No Opir	nion	Worse	
	If yes,	, please explain:						
							-	_
4.	For wh	ich of the following do	you leave	your community	? (Check all that apply.) When	e do you go to	obtain these	
		Shopping		Paris	Sulalva	Sprin	c 5	
		Personal needs		PARIS	Sulalun	Sprie	1	
	W	Banking			Solphyn	٠ کے ٠	1245	
		Employement						
		Social needs		PAMIS	Sulplus	Son	1015	
5. Name:	If yes, v	Yes No Would you continue to Yes No		f the Post Office	E 65			
Addres		22 83	FH	2949	North C	o o pea	Texas	7543-
Teleph	ione:	903-3	395-	3357		1	/	
Date:		2/16/11						
Please	add any ate this q	y additional comments questionnaire.	s on a sepa	rate piece of pap	per and attach it to this form. T	Thank you for ta	aking the time to	
		Dol	4 0	Lose	trop bory	0 2 2	164	
				is to				



Page nbr:

22-034

03/02/2011

JOE FOUST

2283 FM 2949 N COOPER, TX 75432

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
 meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Postal Service Customer Questionaire

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Page nbr:

22-135

			0	Ų.	
Ple	ease check the appropriate box to indicate whether you used the ENLOE Post Of	ffice for each	of the follo	wing:	
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			極	
b.	Mailing Letters		2		
c.	Mailing Parcels			8	
d.	Pick up Post Office box mail	\$			
e.	Pick up general delivery mail				
f.	Buying money orders				图
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	™ NO		
a.	Resetting/using postage meter	YES	≥ NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	™ NO		
b.	Using for school bus stop	YES	I NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
е.	Other	YEŞ	■ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		YES	☐ NO		
	If yes, please explain:	Coope		- Post	050

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Page nbr:
22-036

J.	higainnai	y received Post Office	er delivery, there will be no chan box service or general delivery s to your previous service?	ge to your delivery service — processervice, complete this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain: I	de not have mor, e. Medications a	do I want carrier reshipped to me m	route
4.	For wh	nich of the following des?	you leave your community? (C	heck all that apply.) Where do you go	o to obtain these
	1	Shopping Coop	erTexas Counnerer	TEKAS, ParisTEKAS, Su	John Springs Tellas
		Personal needs	Paris Texas		, , , , , , , , ,
	២				
		Employement			
		Social needs 5 u	lphur Springs Tex	ra S	
5.	Do you		usinesses in the community?		
		Yes No			
	If yes,		use them if the Post Office is d	iscontinued?	
		Yes No			
		rende Ga			
Addr	ess: Pa	BOX 176	, Enloe TX 754	141	
Telep	ohone: 4	303-395-	3252		makan kanan ka
Date	: 2/1	7/2011			
	6	1			
Plead	se add an	v additional comment	s on a senarate piece of paper a	and attach it to this form. Thank you t	for taking the time to

Please add any additional con complete this questionnaire.



Page nbr:

22-037

03/02/2011

BRENDA GABBARD

PO BOX 176 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page nbr:

Postal Service Customer Questionaire

22-038

Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** a. X M Ø b. Mailing Letters M X Mailing Parcels C. X Pick up Post Office box mail d. M 図 M П Pick up general delivery mail e. M f. Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured M M Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material X i. П Other Postal Services a. Entering permit mailings YES NO NO Resetting/using postage meter YES NO NO a. Nonpostal Services Picking up government forms YES X NO a. (such as tax forms) Using for school bus stop YES X NO b. Assisting senior citizes, persons with disabilities. ect. YES X NO C. If yes, please explain: T YES M NO Using public bulletin board d. NO NO Other YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

Docket:1362636 Page nbr:

P.	O 1100001	viously received carr received Post Office very service compare	C DOX 261 AICE	or deneral deliver	ange to your delive ry service, complet	ery service — proce te this section. How	eed to question 4. If you v do you think carrier
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:		6850/Huthelister - 1825/46/2017		200 St. 10. 100 Property 10 To 10 Pr	IZI Moree
4.	For wh	ich of the following d	o you leave	your community? (Check all that app	ly.) Where do you	go to obtain these
	\boxtimes	Shopping	FITE	Lunar	. HUNT	4 HOPR - 3	(surfias
	M	Personal needs			1	4.40.0044	
	M	Banking En					
			RETIN		1. 30, 1		a
	\boxtimes	Social needs				- 0.000/100	THE ST. ENGINEENESS AND THE ST.
Nama		would you continue t Yes No				÷ <	
		C- BOX 15					
Teleph	one:	703-395	-222	9			
Date:	2 -	21-11					
Please	add an	y additional commen questionnaire.	ts on a sepa	rate piece of pape	r and attach it to th	is form. Thank you	of for taking the time to
INE	n/F	THO OUT	POST C	efficient Jans	y shrawn	RECIPOR	out he time to out he contractors in the first of the contractors in the contractors of the contractors o
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J= 1	DER	ILY +Than D	. SP16/E	B A LVCLO.	0.60		



Page nbr:

22-040

03/02/2011

JERRY & PATRONIA JONES

PO BOX 154 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail.
 Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.
- You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post
 office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship
 delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Postal Service Customer Questionaire

Page nbr:

22-041

Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** a. X Mailing Letters b. X Mailing Parcels C. X Pick up Post Office box mail d. X Pick up general delivery mail K e. f. Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured g. N Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X h. i. Buying stamp-collecting material X Other Postal Services YES XI NO a. Entering permit mailings Resetting/using postage meter YES X NO a. Nonpostal Services Picking up government forms X NO YES a. (such as tax forms) X NO YES b. Using for school bus stop Assisting senior citizes, persons with disabilities. ect. YES X NO C. If yes, please explain: X YES □ NO Using public bulletin board Other YES X NO e. If yes, please explain: ts going on Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

Page nbr:

22-042

3. p	reviousi	ously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you received Post Office box service or general delivery service, complete this section. How do you think carrier service compares to your previous service?
		☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse
	If yes	please explain: I don't like my mail to be out in open.
	() experience	I like it to available only to me
4.	For wh	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
	区	Shopping Paris
	M	Personal needs Cooper
	团	Banking Porls
	X	Employement Cocper
	团	Social needs Cape
5.	#55X	currently use local businesses in the community? Yes No Yould you continue to use them if the Post Office is discontinued? Yes No
Name	: <u> </u>	ngela + Regan Heath
Addre	ess:	P.O.Box 46 Enke Tx 75441
Telep	hone:	903-739-5426
Date:		2-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Page nbr:

22-043

03/02/2011

ANGELA & REGAN HEATH

PO BOX 46 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Postal Service Customer Questionaire

Docket :1362636

Page nbr: 22-044

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			W	
	b.	Mailing Letters	V			
3	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	M			
9	e.	Pick up general delivery mail				W/
	f.	Buying money orders			V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
0.24.50	h.	Sending Express Mail				V
į		Buying stamp-collecting material			П	W
	Oth	er Postal Services	-		,	
7	a.	Entering permit mailings	YES	☐ NO		
2000	a.	Resetting/using postage meter	YES	□ №		
	Non	postal Services				
27.75	a,	Picking up government forms (such as tax forms)	YES	☐ NO		
100000	b.	Using for school bus stop	YES	☐ NO		
9	c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
		If yes, please explain:				
0	d.	Using public bulletin board	YES	☐ NO		
	Θ.	Other	YES	☐ NO		
		If yes, please explain:				
į	Do y	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eds?
			YES	NO		
		If yes, please explain:				

2.

Page nbr: 22-045

3.	hie Aigneti	y received r	ost Unice bo	elivery, there will be no x service or general del your previous service?	IVERY SERVICE C	delivery service — promplete this section. H	oceed to ques low do you th	stion 4. If you ink carrier
		Bette	·r	Just as Good	er.	No Opinion		Worse
	not	-,	lable.	ing of mai	inal con	tact many	1 2 1	rvice is
4.	For wh	nich of the fo	llowing do yo	u leave your communit	y? (Check all th	at apply.) Where do yo	ou go to obtain	n these
	Y	Shopping	}					
	W	Personal	needs					
	M	Banking						
		Employe	ment					
		Social ne	eds		(4)			
5.	•	Yes	☐ No	nesses in the communit	- co - 10%	d?		
		Yes	☐ No					
Nan	ne: /Ł	Rean	M	illem			elli a come di come	· ·
Ado	ress: /	P.O.	Bo-614	18 ENDE	Tex 75	441		
Tele	ephone;	903.	- 395	- 4479	5			
Dat	e:	2-23-	- 2011					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket:1362636 Page nbr: 62-046

These comments were prepared and presented t the Enloe Community Center on 2-23-2011 in regard to a change to Rural Route Service, with Post Office box service available (at increased fees) from the Cooper P.O. and the closing of the Enloe P.O.

Comments:

First let me say we appreciate the opportunity to ask questions and offer comments regarding the future of the Enloe Post Office.

Regarding the option of moving to Cooper tor box service should the Enloe Po be declared tor closing my concerns are:

1. Increased cost in the form of increased box rental (#24 yr. for us for the same size box from \$76 to \$100 annually).

- Driving distance equal to 10 miles roundtrip from Enloe to Cooper le days a week compared to only a few blocks with our present Po.
- 3. Increase in gas expenses for these trips as a daily trip to Cooper is not always needed by us or at a time when the pois open for service.

(10 mi per day X 24 days per mo = 240 miles
(allowing for Sundays)
and holidays)
240 mi = 12 gal gas X \$\$ pergal = \$\$36 per mo cost
(@ 20 mi per gal)

Page nbr: This is extra gas cost for receiving amount 22-114a mailing services for our household.

4. No handicap entrances at Cooper Po

Some Enloe residents who would prefer box services (as well as window services) are unable to make this drive into town themselves.

In regard to a home delivery route my concerns include

> 1. Expense of buying a box and getting it in place for home delivery (time-Frame) so that service beginstimely as address is changed.

Expense of maintaining box in good condition. 2. Increased possibility of Identity thest with personal/business mail exposed at/in roadside box.

3. Possibility of theft of money left in roadside box for services offered through the route carrier/po.

Reliability of delivery (ie. time mail arrives and is picked up) as opposed to timely window services. Many times mail delivery is needed prior to out-of-town trips so business can be taken care of without return trips due to slow untimely mail delivery

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22-050

United States Postal Service Consumer Affairs Manager 951 W Bethel Road Coppell, TX 75099-9631

Dear Sir/Madam:

On 2/23/2011, a meeting was held at The Enloe Community Center, Enloe, TX regarding the possibility of closing the local post office. Please note that I am strongly opposed to this action. We were told at the meeting that we were being given an opportunity to respond with our comments and observations and this is my response.

I am opposed to the action under consideration being taken for the following reasons:

1.

I am currently a rural mail customer, but I buy my stamps, mail my packages, and get information on current rates and options available at the Enloe Post Office. I do not have an internet service provider nor do I have the desire to do my postal business via the internet, should I ever obtain an internet provider. This is a rural community and our post office is very important to us. Our current mail carrier is not timely at all in delivering our mail — he may come at 9:00 AM one day and not appear until 3:30 PM another day. Our delivery times, I understand can vary following a holiday, but this is in months when there has been no holiday. I do not like the fact that I cannot predict when my mail will arrive in order to put our letters for pick-up. With identity theft so prevalent now, I will not put out mail that has a personal check inside (payment of utility bills, credit card statements, etc.) due to the fact that our personal information is contained therein. Our daughter lives down the road and she has had mail stolen from her box — we cannot see her mailbox from our house—and she has been most upset. She has her packages sent to our address, c/o of me, as well as her financial mail documents to avoid having it stolen again. She reported each theft, but nothing was done and as I feel the USPS does not have the personnel nor time to investigate such matters. It is difficult to find thieves by trained personnel, and I would think it would be harder for you guys.

2.

The Enloe Post Office is handicap accessible. We were told that boxes would be moved to Cooper, that building is **NOT handicap accessible**. I have had surgery on both knees and it is most difficult to climb the steps over there. Furthermore, the Cooper Post Office has very little parking (3 spaces I believe). It is too dangerous to park in front as the street is narrow and with the use of cell phones and texting that is done by so many today, it is too dangerous to park in front (only about 2 slots are available). My husband has Rheumatoid Arthritis and maneuvering steps is most difficult. Most of the people in the Enloe area are up in age and many do not drive, but can walk to the local post office, but not to Cooper.